



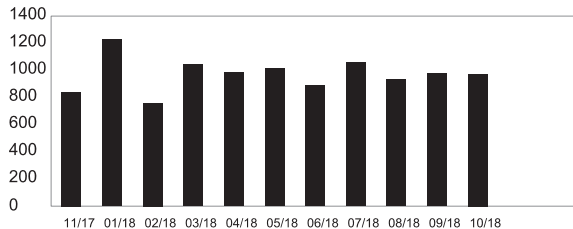
City of Blue Springs Utility Billing
 903 W. Main St.
 Blue Springs, MO 64015
 816-622-4444 Customer Service
 816-228-0220 24 hour, Pay-by-Phone Line
 www.bluespringsgov.com

| Account Number | PIN Number | Bill Date |
|--------------------------|------------|------------------|
| 123123123 | 11111 | 10/24/2018 |
| Billing Service Period | | Service Duration |
| 09/11/2018 TO 10/12/2018 | | 31 |
| Service Address | | |
| 123 W ANYWHERE | | |

JOHN Q. PUBLIC
 123 W ANYWHERE
 BLUE SPRINGS MO 64014

| Service | Prior Reading | Current Reading | Consumption | Service Amount |
|--|---------------|----------------------------|-------------------|---|
| Balance Forward - PLEASE PAY IMMEDIATELY WATER RES SEWER-RES RES TAX RES | 41764 | 42739 | 975 | \$XXX.XX \$XXX.XX \$XXX.XX \$XXX.XX |
| FOR BILLING INQUIRIES PLEASE CALL 816-622-4444 BETWEEN 8:00 A.M. AND 5:00 P.M M - F, OR EMAIL US AT water@bluespringsgov.com | | TOTAL AMOUNT DUE BY | 11/21/2018 | \$XXX.XX |
| | | IF PAID AFTER | 11/21/2018 | \$XXX.XX |

13 Month Consumption History



CITY BULLETIN BOARD:

WEBSITE/PAY-BY-PHONE PAYMENTS - ALLOW 24 TO 48 BUSINESS HOURS TO POST TO YOUR UTILITY ACCOUNT
 CURRENT CHARGES ARE DUE ON OR BEFORE THE DUE DATE - SHOULD ANY "BALANCE FORWARD" BE PRESENT IT IS DUE IMMEDIATELY AND COULD BE SUBJECT TO ADDITIONAL PENALIZATION OR DISCONNECTION

Previous Balance Due Immediately



JOHN Q. PUBLIC 123 W. ANYWHERE

RETURN THIS PORTION WITH YOUR PAYMENT. DO NOT SEND CASH.
 Make Check Payable To: Blue Springs Water Dept.

- Pay your bill online at www.bluespringsgov.com
- 24 Hour Pay-By-Phone Line (816) 228-0220
- In person at Blue Springs City Hall, 903 W. Main Street
- After Hours Drop Box, located in the City Hall parking lot.

Payment must be RECEIVED, NOT POSTMARKED, by the due date to avoid a late payment charge.

| Account Number | PIN Number |
|----------------|------------|
| 123123123 | 11111 |

| | |
|--------------------------------------|-----------------|
| BALANCE FORWARD | \$XXX.XX |
| CURRENT AMOUNT DUE 11/21/2018 | \$XXX.XX |
| TOTAL AMOUNT DUE | \$XXX.XX |
| IF RECEIVED AFTER 11/21/2018 | \$XXX.XX |

If your address has changed, check here
 and complete other side

CITY OF BLUE SPRINGS UTILITY BILLING
 PO BOX 219253
 KANSAS CITY, MO 64121-9253



| AMOUNT PAID |
|-------------|
| |

001231230012312300123

City of Blue Springs, Missouri

Address: 903 W Main Street, Blue Springs, MO 64015
Office Hours: 8:00 a. m. to 5:00 p. m. Weekdays. Closed most major Holidays.
Billing Inquiries: (816) 622-4444

Understanding Your Bill:

Your bill includes charges for water and sanitary sewer services as applicable. The water portion of your bill has three separate charges: administrative fee, volume charge and sales tax. The sanitary sewer portion of the bill is comprised of an administrative fee and volume charge. For more detailed information about the rates, please go to www.bluespringsgov.com.

Your meter is read approximately every 30 days. Sometimes your meter cannot be read due to inclement weather, lack of access to the meter, a threatening pet, locked gates, etc. which may result in an estimated billing.

Occasionally, unusual bills represent a plumbing problem such as a leaking flapper in a toilet or other potential leaks within the customers system. Dye packets are available at the Utility counter for proper toilet testing. A Customer Service Representative may have the account re-read or a meter check performed to assist you with these situations.

Winter Sewer Average:

Sewer charges are based on your water consumption. Water consumption however may vary as customers irrigate their lawns, fill pools, wash cars, or do other outdoor activities. To estimate the amount of water that actually flows into the sanitary sewer system, The City of Blue Springs Utilities uses a Winter Sewer Average for Residential Customers only. Your winter sewer average is calculated using the water usages shown on your January, February, March, and April bills. The winter sewer average is based on your winter usage unless your actual winter usage is less than your average and is applied on the May through December bills. In that case you will be billed for actual usage. New customers receive a default average of 7,500 gallons.

Reading Your Residential Water Meter

Residential meters in 5/8", 3/4", and 1" sizes, consist of a single positive displacement measuring element that translates notations of the element into a visually readable odometer, much like the odometer in an automobile.

The grand total cumulative value of water that has passed through the meter is the value shown on the odometer. Typically, this value is determined over a period of time (a billing period). To determine the consumption value over a period of time, an initial reading from the register must be obtained at the beginning of the time period. At the end of the time period, a second reading from the register must be obtained. Subtract the initial reading from the second reading to determine the consumption value from the register over the time period. Make certain your values are consistent (tens, hundreds, thousands, etc.). Refer to the dial information below.

Example: 5/8" residential meter registering in US GALLONS

Contains six indexing wheels and one "fixed" zero, where each complete sweep hand revolution = 10 Gallons.

Example reading:

| | | | | |
|-----------|--------|-------------|---|-------------------|
| | wheels | fixed zeros | = | defined volume |
| Odometer: | 164225 | 0 | | 1,642,250 gallons |

**Larger Commercial meters with more than 6 measuring elements will register in 100's

Payment options:

- Mail your payment in the return envelope along with the bottom (remittance) portion of the bill.
- Pay your bill online at www.bluespringsgov.com. Blue Springs Utilities accepts MasterCard, VISA, Discover and E-check online. To access your account, you will need your account and customer PIN number located on the top portion of your bill.
- 24 Hour Pay-by-Phone Line (816) 228-0220, accepting MasterCard, VISA, and Discover.
- Pay your bill through Bank Drafting. Payments are automatically drafted from your checking or savings account. To learn more about this program, visit www.bluespringsgov.com or contact a Customer Service Representative at (816) 622-4444.
- To pay in person take your payment to the Utility counter on the main level of City Hall, 903 W. Main Street. MasterCard, VISA, and Discover, checks, cash and money orders accepted until 5:00 p.m.
- For after hours, use the 24 hour payment drop box located on the west side of City Hall, near the parking lot entrance.

Payment Due:

Delinquent charges of 10% will be assessed on the total balance as of the due date.

Failure to receive a bill or notice does not relieve the customer of the responsibility to pay on time.

If your service is terminated due to nonpayment, the outstanding balance and applicable Administrative Reconnection fee and deposits must be paid in full prior to re-establishing service. (Ordinance Chapter 705)

| | | |
|----------------------------------|-------|------|
| <u>CHANGE OF ADDRESS:</u> | | |
| NAME | | |
| STREET | | APT# |
| CITY | STATE | ZIP |